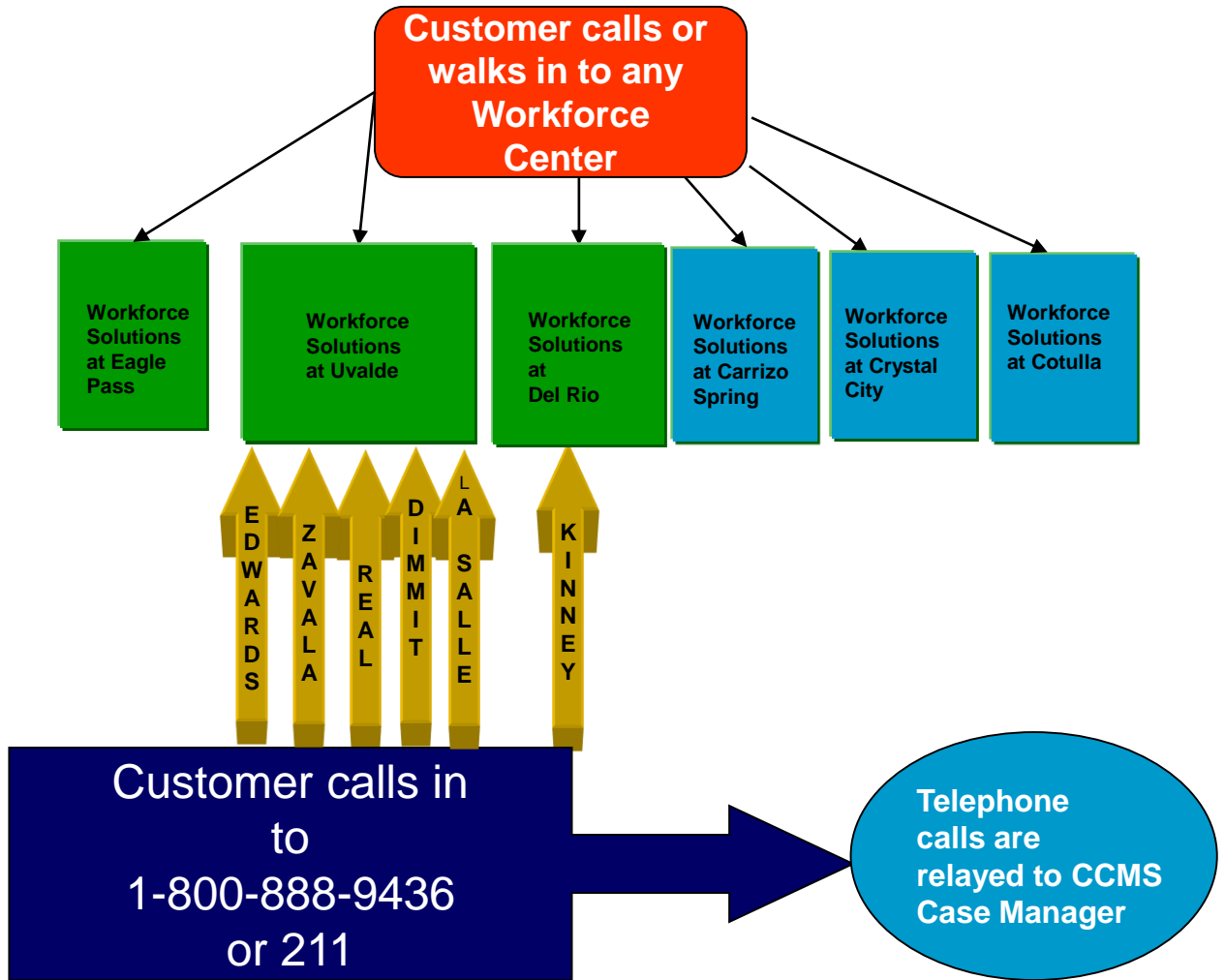


## Appendix C

### CCMS Customer Flow Chart & Pre-Screening Information

#### Workforce Solutions Middle Rio Grande CCMS Customer Flow Chart



Applications begin at first call received by the CCMS case manager. Gathering of documentation and eligibility determination is completed at the center level. All original documents are certified and maintained where the CCMS case managers are located in Uvalde, Del Rio and Eagle Pass. All customers in Rocksprings, Camp Wood, Brackettville, Crystal City, Carrizo Springs, Cotulla or from any where in the Middle Rio Grande region can call the 1-800-888-9436 or 211 and/or visit the MRGDC site to apply for child care services.